



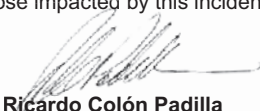
PUBLIC NOTICE

In accordance with the Code of Federal Regulations, Title 45, we notify the public that confidential information stored in the eligibility system of the Department of Health Medicaid Program was acquired illegally by one employee of the program. The employee, who was authorized to access the system as part of the daily work activities, used this access in an unauthorized way to capture names, social security numbers, and dates of birth of people stored in the eligibility system. This information was then illegally transferred to unauthorized third parties.

The Puerto Rico Department of Health and the Medicaid Program has taken steps to prevent this type of incident from recurring. The accused employee was removed from employment. We have also strengthened our eligibility system and reviewed our processes. The Medicaid program and its anti-fraud unit continue to contribute with federal authorities investigating the case.

The Puerto Rico Department of Health will send a letter to all persons identified by the federal investigation authority. If you receive this letter, follow the instructions provided in it.

For questions about this incident, you can contact us by calling our Call Center at 787-641-4224 (TTY / TDD 787-625-6955) from 8:00 am to 6:00 pm Monday through Friday. Our representatives will be able to provide more information. You can also visit our page in the internet for more information about this incident. The page is available at the following address: www.medicaid.pr.gov. You can remain informed using the methods described as we continue to evaluate alternatives to provide additional protection alternatives to those impacted by this incident.



Ricardo Colón Padilla
Director
Medicaid Program